

Fact Sheet:

Downtown Santa Barbara Reliability Project

Serving Your Energy Needs

The Downtown Santa Barbara Reliability Project will enhance the availability of reliable electric service to meet our customers' needs in the downtown Santa Barbara area. This multimillion-dollar infrastructure improvement project will result in a safer and more efficient, resilient, and reliable power grid while reducing environmental impacts. Once the project is completed, it is expected that these efforts will decrease the frequency and duration of power outages in downtown. SCE aims to meet the needs and expectations of our customers, leading to a clean and sustainable future for all Southern Californians.



What Is the Proposed Project?

- Install new underground vault structures and related equipment
- Upgrade transformers
- Upgrade switches, cable, and associated underground equipment
- Upgrade or replace existing structures based on extensive inspection for integrity and reliability design
- Install additional circuit automation and fault indicators

What Is the Timeline?

Construction is expected to begin in March 2017. SCE will continue to work with the city of Santa Barbara throughout the duration of the project to obtain all necessary permits and easements. Full implementation of all phases of work will take approximately three to four years, depending on a number of variables that may cause schedule changes or delays and could impact the duration of the project. SCE will make every effort to keep the project on schedule and prevent delays.

What Are the Project Benefits?

- Replace electrical cable for circuits in the downtown area, improving reliability and operability
- Bring greater overall power reliability to downtown Santa Barbara
- Increase automation on the SCE electric system to improve system restoration times
- Modernize the grid

What Can I Expect During Construction?

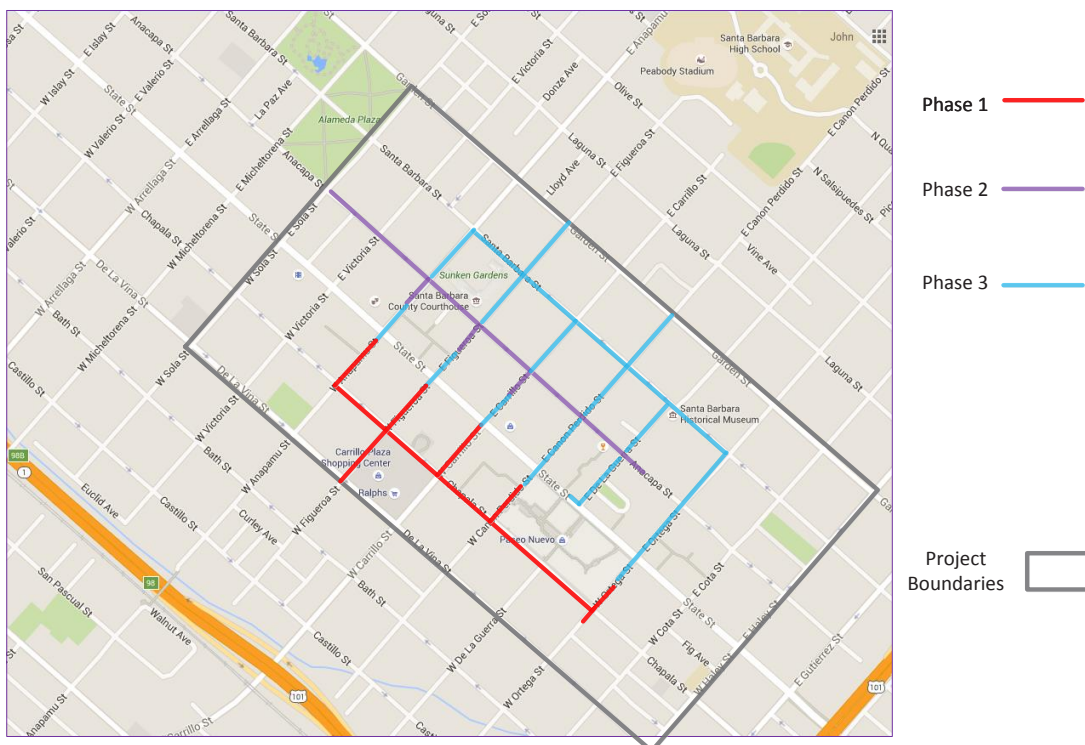
As we make electrical improvements in downtown Santa Barbara, you will see SCE workers and contractors in your area making these enhancements. During the project, some customers may experience temporary maintenance outages and traffic disruptions. We apologize for any temporary inconvenience this may cause. SCE will make every effort to communicate with affected customers in advance so they can make appropriate arrangements. Due to the extensive nature of the project, scheduling changes may be necessary. SCE will share weekly updates through various sources including:

- SCE's Downtown Santa Barbara Reliability Project website: on.sce.com/dtsb
- The city of Santa Barbara website at www.santabarbaraca.gov Click on Construction Activity link: http://www.santabarbaraca.gov/gov/depts/pw/engineering/major_projects.asp?utm_source=MP&utm_medium=ConstructionActivity&utm_campaign=HomePage
- Santa Barbara business organizations: <http://www.downtownsb.org/go/southern-california-edison>
- Local news agencies

Whom Do I Contact?

If you have questions about this project or related construction activities, please call our project hotline at **1-800-569-3525**. You can also email us at dtsb@sce.com.

Other Key Numbers	
Electrical emergency or to report downed power lines	911
To report an outage	1-800-611-1911
SCE Customer Service	1-800-655-4555
Commercial and Industrial Services (Business)	1-800-990-7788
SCE Website	on.sce.com/upgrades



Where Can I Get More Information?

Call Us: 1-800-569-3525

Visit Our Website: on.sce.com/dtsb