Summer Discount Plan (SDP)
Frequently Asked Questions

**Q:** How will I receive my discount?

**A:** You’ll see a monthly discount on your electric bill. This credit will appear on your June to October billing statements.

**Q:** During a cycling period, is electricity reduced throughout my building?

**A:** No, only central air conditioning compressors that have SDP cycling devices attached are affected during cycling periods.

**Q:** If I participate in the SDP, may I sign up for and participate in other SCE Demand Response programs?

**A:** Yes, you may also participate in other Demand Response programs, such as Summer Advantage Incentive. For more information, please contact your SCE account representative, or visit sce.com/bizsdp.

**Q:** When and how often will SCE turn off my central air conditioners? Can there be more than one cycling period in a day?

**A:** Your air conditioner’s compressors may be cycled off for the following reasons:

- When the California Independent System Operator (CAISO) notifies SCE of the need to reduce power use in SCE’s service territory.
- Upon determination by SCE’s grid control center of the need to implement load reductions in SCE’s service territory.
- At the discretion of SCE, when the CAISO has issued an Alert or Warning Notice.
- When wholesale energy prices are high.

The CAISO and SCE can call for an event at any time, 24 hours per day, seven days per week, year-round. You may have each of your units turned off up to 180 hours each calendar year, for a total of six hours per day. There can be multiple events in one day, and there is no limit to the amount of time between cycling events. No event can be called after the six hours daily limit have been exhausted.

SCE may also call test events to validate operating systems. Test events do not require any specific system conditions before activation.
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Q: How will I know when my air conditioner has been shut off by SCE?

A: If your air conditioner is located where you can see the cycling device, the green LED light on the device will flash when your unit has been cycled off. You can also visit sce.com/bizsdpevents to check the SDP energy event status. If your air conditioner compressor shuts off and the green LED light is not flashing, there may be several reasons why your air conditioning unit is not running:

- Thermostat or indoor fan is not set to the “on,” “cool,” or “automatic” positions
- Thermostat is not set low enough for air conditioner to come on
- Condenser (outside unit) is dirty and obstructs air circulation
- Filter is not clean
- Circuit breaker is tripped or a fuse is blown at the meter or at the air conditioner unit

CAUTION: Before attempting to check or replace fuses, be sure to turn off the air conditioner safety switch, which is located on or near the air conditioner, in accordance with the manufacturer’s instructions.

Q: Can I change my cycling options?

A: Yes, you may change to a higher cycling option at any time. If you wish to reduce your cycling option, there are two cycling downgrades allowed in a 12 month period. Contact your SCE account representative, or call us at (800) 990-7788 to request a cycling change. Be sure to choose a cycling option, and provide the cycling device ID numbers located on the front of the cycling devices located on or near your air conditioning units.

Q: What if my air conditioners have built-in, time-delay features?

A: These features, which safeguard the units from electrical surges, may not enable your compressors to power on immediately after a cycling period has ended. The time-delay feature is intended to regulate the flow of electricity back into your units so power will resume normally.

Q: If the program runs year-round, why do I get bill credits only between June 1st and October 1st?

A: While energy events can occur at any time year-round, we anticipate that most will occur during the summer months, when air conditioner usage is highest. We apply credits between June 1 and October 1 to help lower your bill during this time.

Q: Can I receive an alert that an event is happening?

A: Yes, you can sign up for SDP Courtesy Alerts to get notified by email, text, or phone message when there is a SDP event in your area. And visit sce.com/drp/events for SDP event status in your area.

For more information please refer to the SDP fact sheet at sce.com/bizsdp.
Q: What if I have devices, but need to replace one or more of my air conditioners?

A: Request your air conditioner repair person remove the devices from the unit(s) to be replaced and leave the devices with you. Contact SCE immediately at (800) 990-7788 and request installation of the device(s) on or near your new air conditioner(s). An SCE contractor will call you to arrange an appointment for installing the device(s) on your new unit(s). An adult over 18 years old must be present for installation of the device(s). You will continue to be eligible for program credits unless the contractor determines the device(s) cannot be reinstalled.

You must contact SCE immediately when the device(s) are removed from the unit(s) you are replacing. If you do not, you may be removed from the SDP and billed for the amount of credits received after the device(s) were removed.

Q: Will Net Energy Metering (NEM) credits impact my SDP bill credits?

A: Net Energy Metering (NEM) credits received under Schedule NEM may offset in whole or in part the program credits associated with the SDP.

Q: I have a cycling device, but I am not on SDP. How do I sign up?

A: You can download an application, contact your SCE account representative, or call (800) 990-7788 to request a commercial application. Indicate on the application that you currently have one or more cycling devices, write their device ID numbers (located on front of the device) on the form, and choose a cycling option.

Enroll In SDPToday!

Download an application at sce.com/bizsdp, contact your SCE account representative, or give us a call at (800) 990-7788 and request a SDP commercial application.